

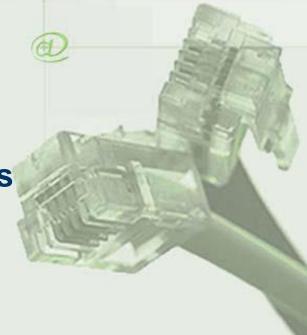




# Data Intermediation Platform Spanish Single Digital Gateway Interoperability for OOP

7th stakeholder workshop Madrid, 6th July 2018

José Antonio Eusamio Mazagatos



# Índice





- 2. Spanish Digital Gateway Data Intermetiation Platform
- 3. Service Overview
- 4. The near future...





# Índice







#### . Evolution, Framework and Governance Model

- 2. Spanish Digital Gateway Data Intermetiation Platform
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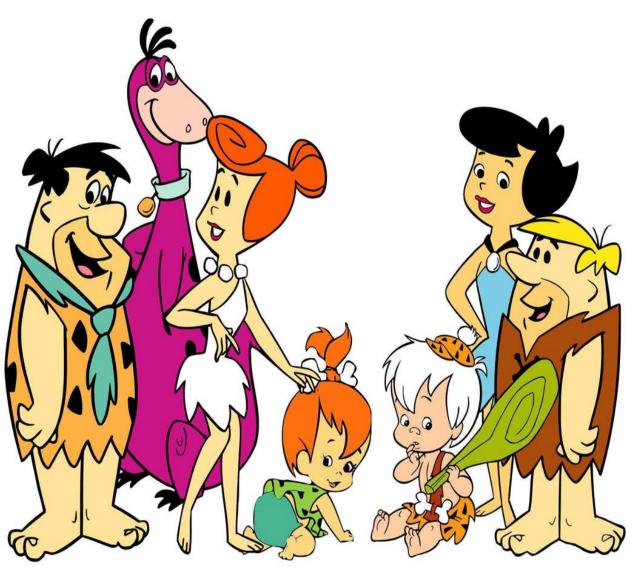


## Public administration «is still» in Stone Age



- ✓ Citizen UX can be greatly improved
- ✓ It is no easy.. But we like challenges
- ✓ We have to get out
  of our confort Zone





# A focus on OOP along the time

Lev 37/2007 PSI

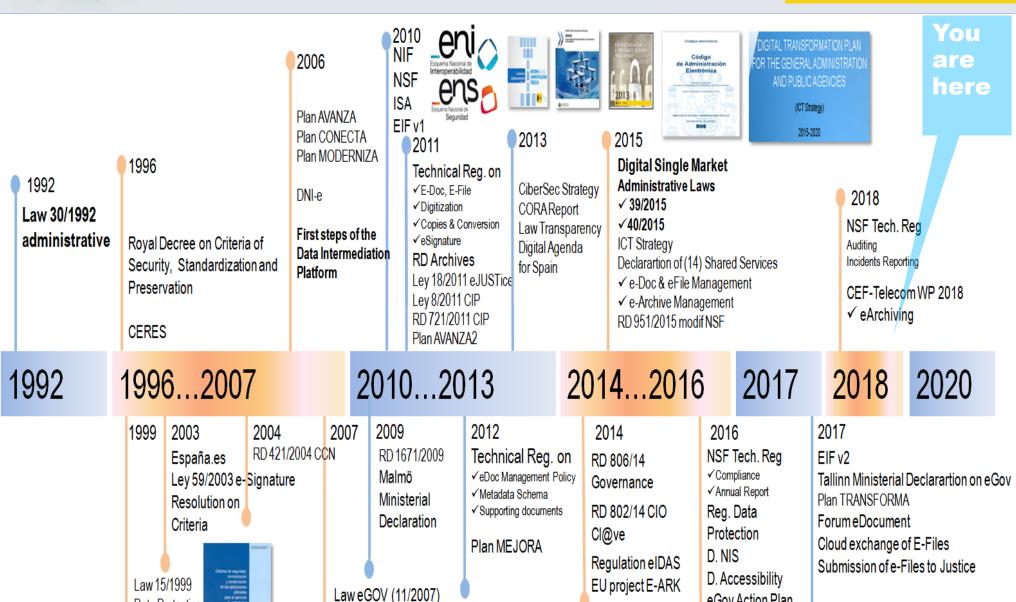
RD 1720/2007 Data Prof.

Data Protection



eGov Action Plan

ISA<sup>2</sup>



# **ZOOM** on OOP technical steps



#### 2006

ID and Residence Data interchange services

1992 Law 30/1992 administrative



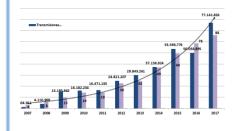
2007

Law 11/2007 Public Adm. Obligation to consult data



2015

Cloud4EELL Law 39/2015 Law 40/2015 **2017**77.14 Millions TX
88 Services



1992

1996...2007

2010...2013

2014...2016

2017

2018

2020

2003

SCSP standard for Data Certificate interchange



2010

PID is born SCSPv3 Updated New Services 2016 CCAA first Services 2018

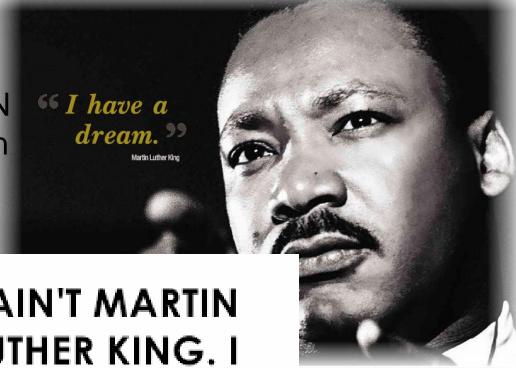
110 Services 1300 «users»



# A focus on OOP along the time



- ✓ A vision... Citizen Service
- ✓ Protocol, SLA, Standard..PLAN
- ✓ A lot of Illusión & Determination
- ✓ And a bit of ...



I AIN'T MARTIN LUTHER KING. I DON'T NEED A DREAM. I HAVE A PLAN.

QUOTEHD.COM



#### **Technical guidelines for data Interdemediation Protocols**



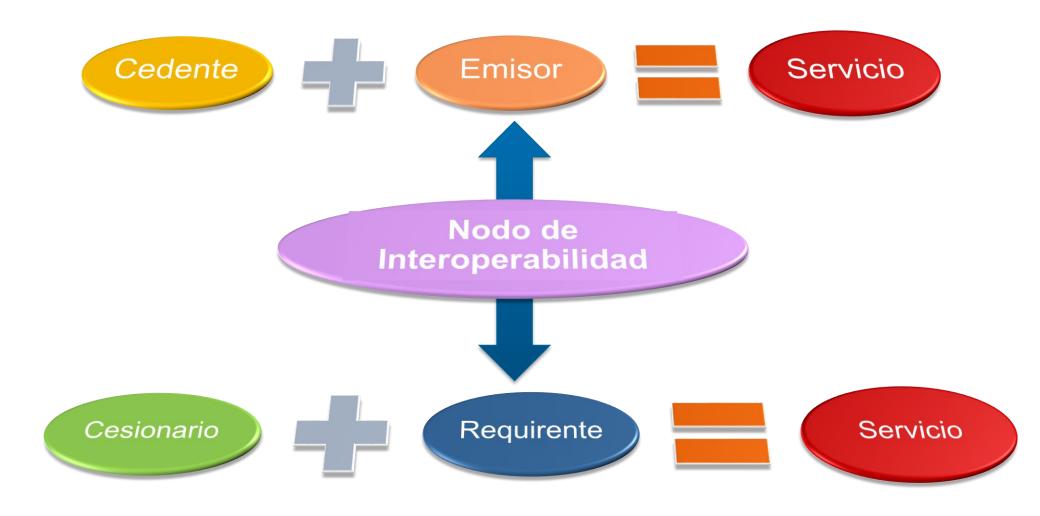
# Technical Guidelines for DATA interchange

- ✓ Define the roles of the agents involved in the data interchange
- ✓ Define the rules for data interchange Through Ministry for Territorial Policies and Public Function Platform
- ✓ Rules are valid for other platforms.
- The Roles & Rules are described in terms of technological interoperability.
- GDPR must be follow in terms os Data protection



# Data Interchange (Roles & Responsabilites)







# Data Interchange (Rol & Responsabilites)





Responsible of approval and Audit



**Technical Data Provider** 

**Data Client** 

Organism that needs data to provide final service to citizen

**Tech Client** 

Organism that provide Technical Services to request de data. Responsible of data handling.

Interoperability Node

Enables data interchange, playing brokerage services assuming all teroles



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## ¿Interoperability?







## **Data Intermediation Plataform**









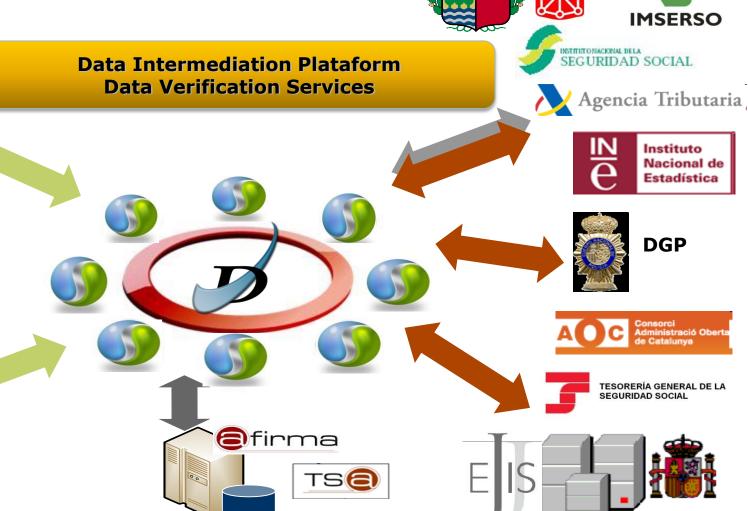












**Certificate Validation Authority** 



**Data Providers** 

DE HACIENDA

Y ADMINISTRACIONES PÚBLICAS

# **Target: Citizen Rights**





# **Platform Target**



- Provide a trusted, standardised and secure service to verify personal DATA
- Reduce direct links between Public Bodies (Clients Vs Servers)
- Simplify Management and Administrative Burden enabling on-line processing
- Reducing volume of paper to Manage & Store
- Increase collaboration and interoperability among Public Administrations.



# **System Description**



# Security

- **✓** Integrity
- **✓** Authenticy
- **✓** Confidenciality
- **✓** Traceability

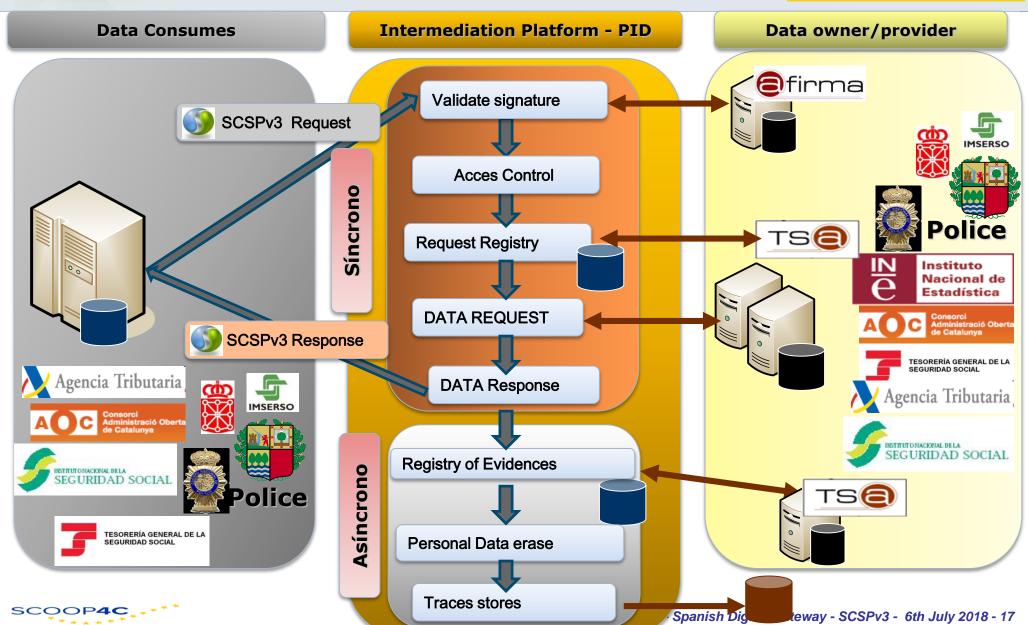
Using Red SARA

High Availability
Fault Tolerance
High Performance
24x7



# **System Description**





## Data interchange Phases 🤌





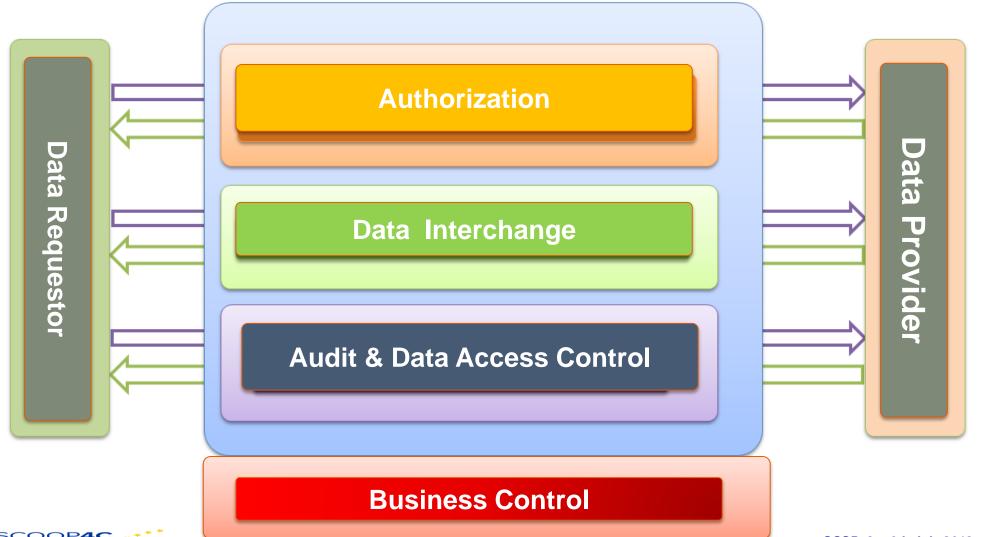




## **Data interchange Phases**



#### Proceso de Intercambio de Datos



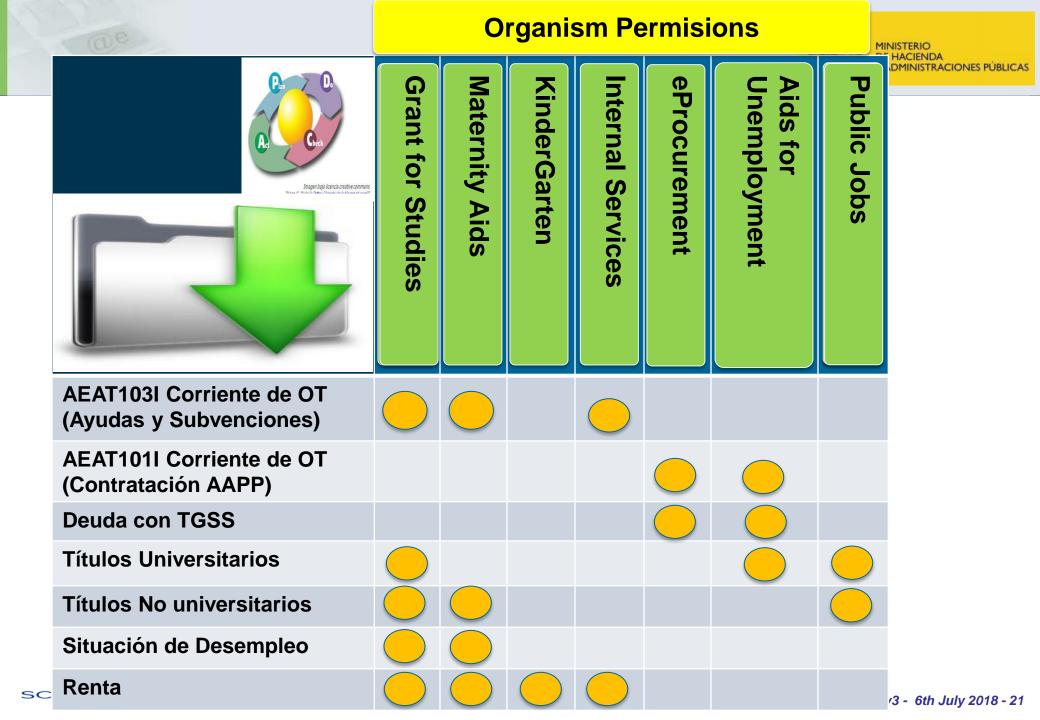
Data Intermediation Platform - Spanish Digital Gateway - SCSPv3 - 6th July 2018 - 19

### **Organism Permisions** MINISTERIO DMINISTRACIONES PÚBLICAS **Maternity Aids** Public Jobs Internal eProcurement Aids Grant for KinderGarten Jnemployment Services **Studies AEAT103I Corriente de OT** (Ayudas y Subvenciones) **AEAT101I Corriente de OT** (Contratación AAPP) **Deuda con TGSS Títulos Universitarios**

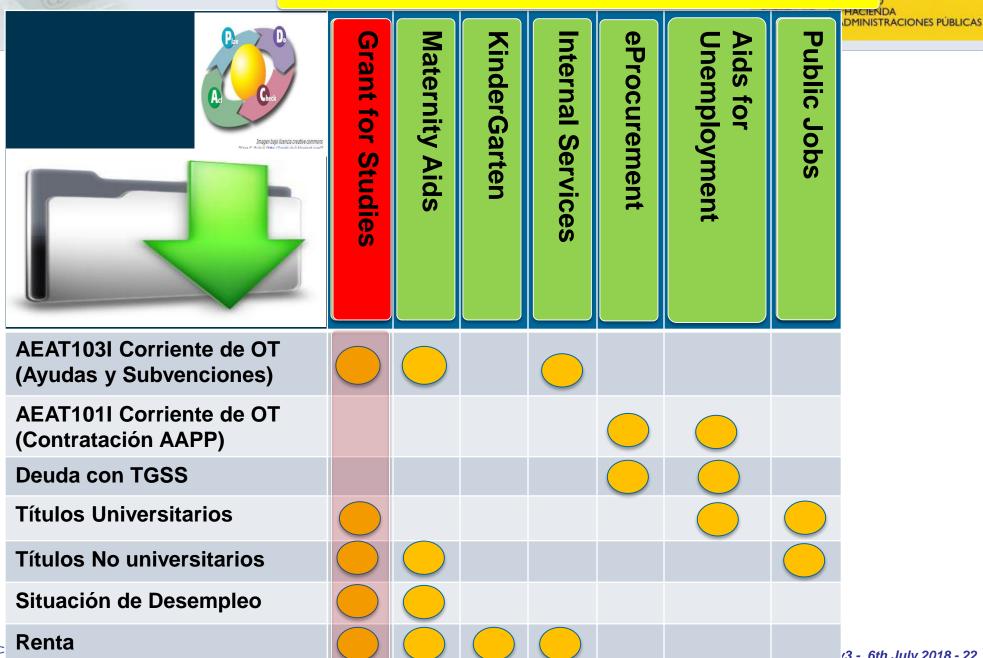
Renta

**Títulos No universitarios** 

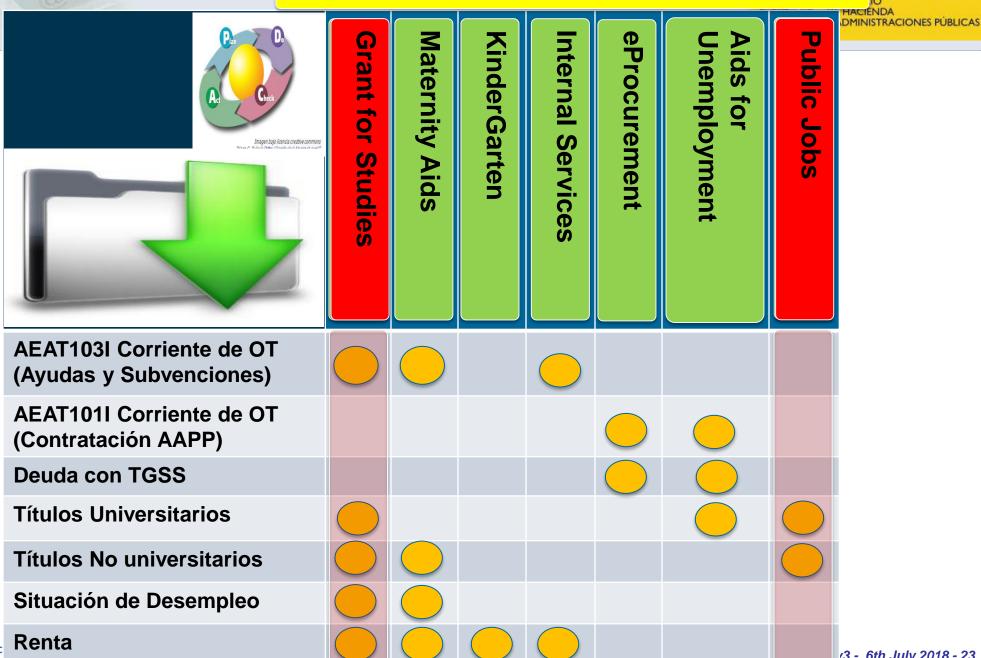
Situación de Desempleo



#### **Organism /And Civil servant Permisions**



#### **Organism / And Civil servant Permisions**



#### **Organism / And Civil servant Permisions**



HACIENDA

## ¿ And How we do it all?



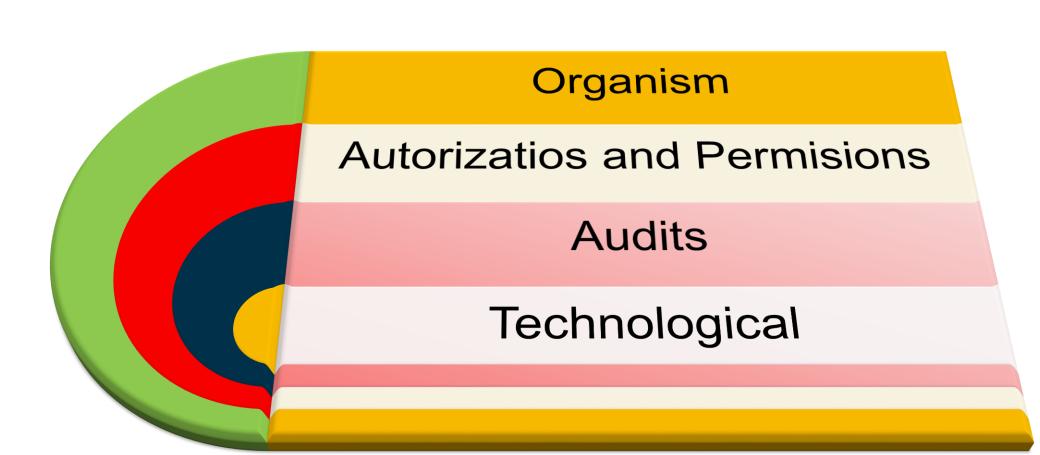


Don't lose your temper, just contact the right person



# Responsibles at the Data Requestor

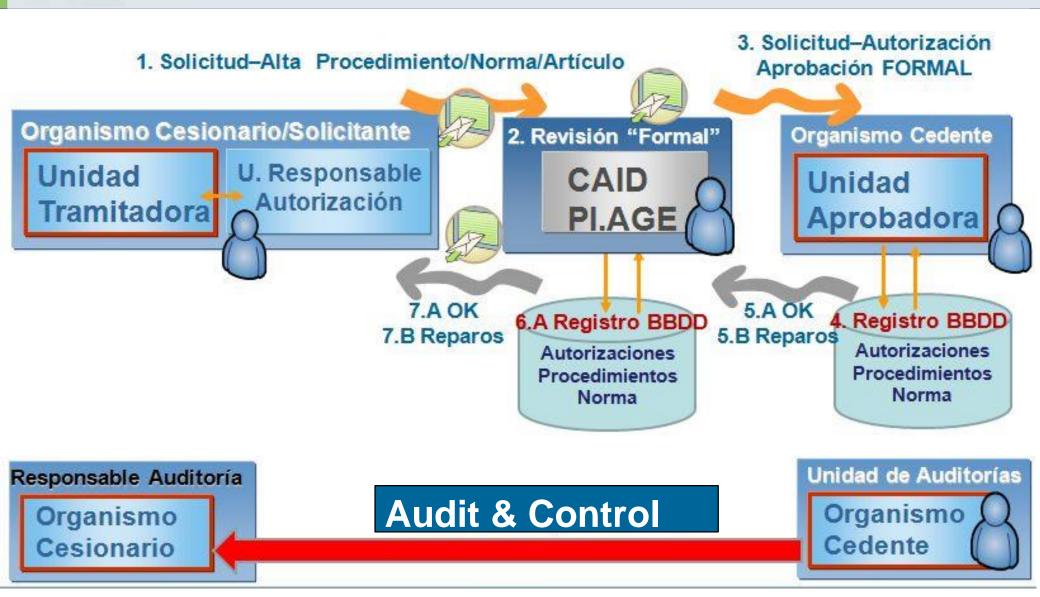






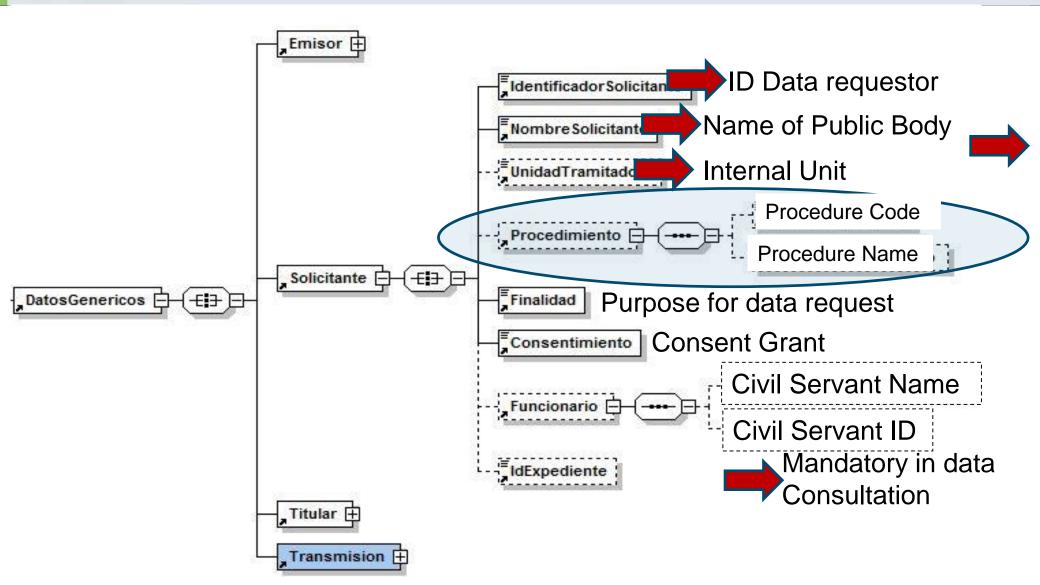
#### **Authorization & Access Control Flow**





#### SCSPv3 - Authentication & Authorization details







## **SLA & Governance**



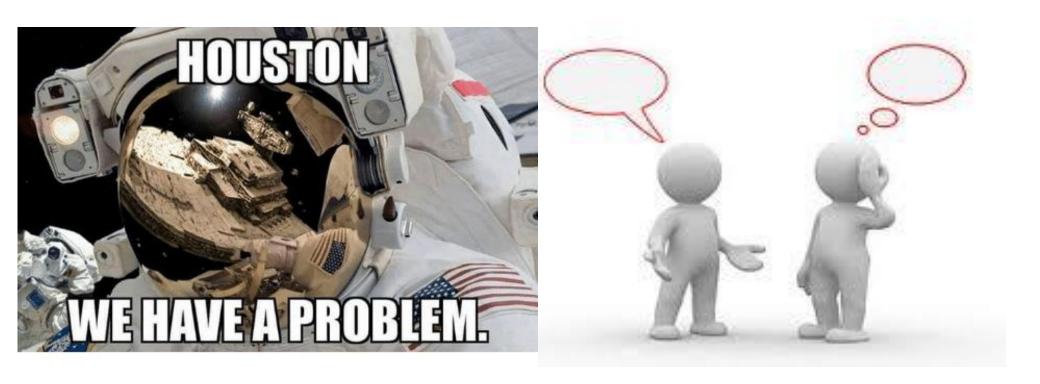
- Roles & Resposabilities
- Plataform Behaviour
  - **4** Authorization Policy
  - Security Means
  - Service Catalog & Details (SLA)
  - **Grant**, Blockage, and permition management
  - Audit policies
    - Technical
    - Administrative
  - Mecanismos de corte del Servicio
    - Notification & Notice
    - Temporary suspension Means
    - Final Suspension



# How we make the miracle happens?



¡¡¡We provide a full set of apps to consume data services!!!





# How we make the miracle happens?





## How interoperate with SCSPv3



- SCSPv3 Libraries based on JAVA y .NET (Implement the fullstack protocol to enable interoperability, signaturem cypher, registry & traceability, PDF receipt, ...)
- Suite of Products:
  - End user Thing Client: WEB Aplication to use «out of the box» or on Cloud Service.
  - Web Service API SCSP\_WS: To provide full functionality via Web Service API in order to facilitate high performance usage.
  - Administration & Configuration Tools to facilitate Aplication management.
  - Data Provider Server: To enable data to be easily consume from any source









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- 3. Service Overview Executive Summary
- 4. The near future...

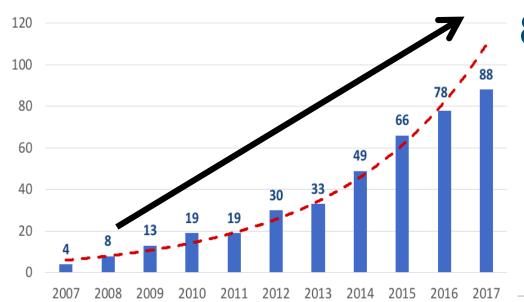




# **Service Evolution**



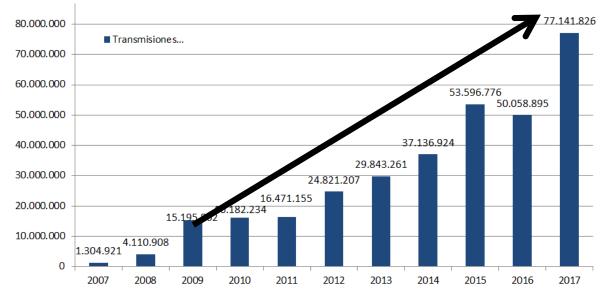
#### Servicios intermediados



## 88 Servicios a final 2017

Transmisiones de datos 2007-2017

77,14 Millones de Tx



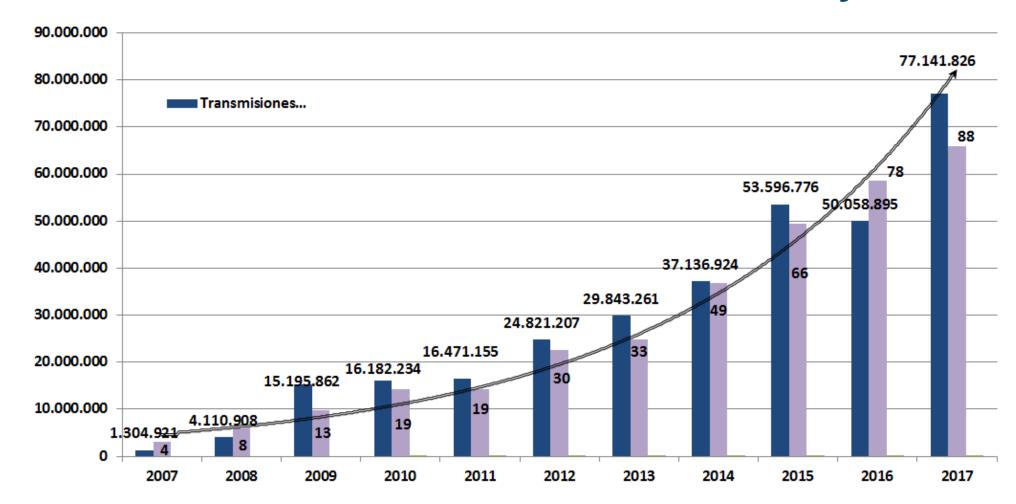


## **Service Evolution**



#### 77.14 Millions of data Tx

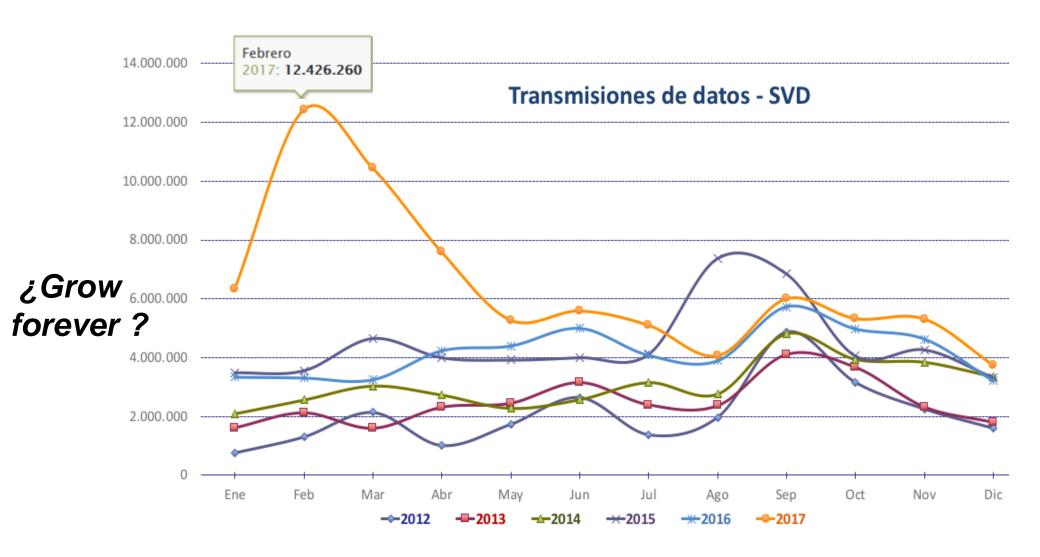
# 88 Services by 2017





## **Service Evolution**







## **Executive Summary (2017)**



### Número de transmisiones de datos y ahorros por servicios:

- ✓ Number of data Transmissions 2017: 77,14 Millones
- ✓ Citizens Savings (estimated) 2017: 385,60 M€
- ✓ Public Bodies savings 2017: 269,997M €
- ✓ Number of Services: 88 (including change of address)
- √ TX over 2007-2017: 325.86 Millions
- ✓ Savings over 2017-2017: 1629,32 Millions € Euros



# **Executive Summary (2017)**



### Public Bodies using services (Cesionarios): 1345

#### 1048 active

✓ National 78

✓ Regional 47

✓ Municipalities 870

✓ Provinces 25

✓ Universities 21

✓ Otros 7

✓ Number of services: 88

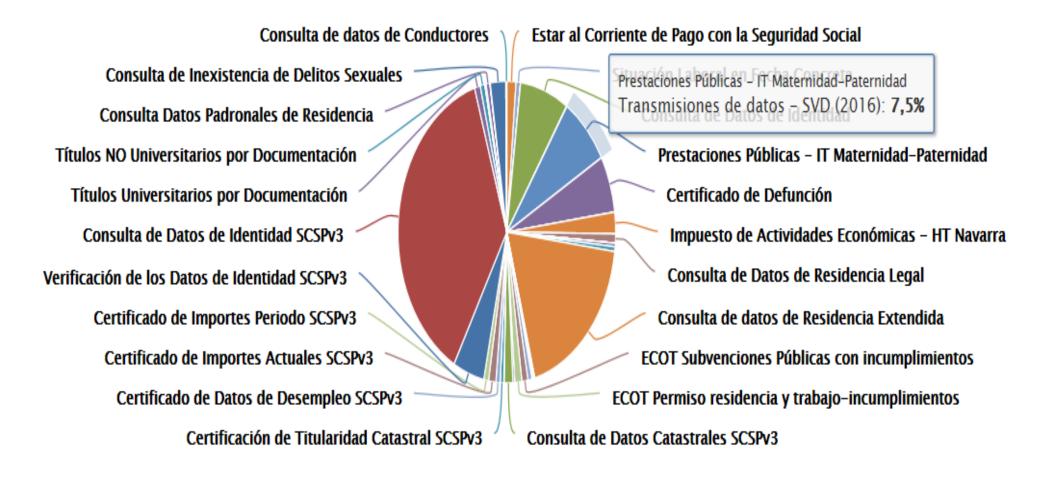
✓ Data Providers: 39

✓ Over 94.179 detailed authotizations on 7940 procedures



### ¿Which Services are requested the Most?

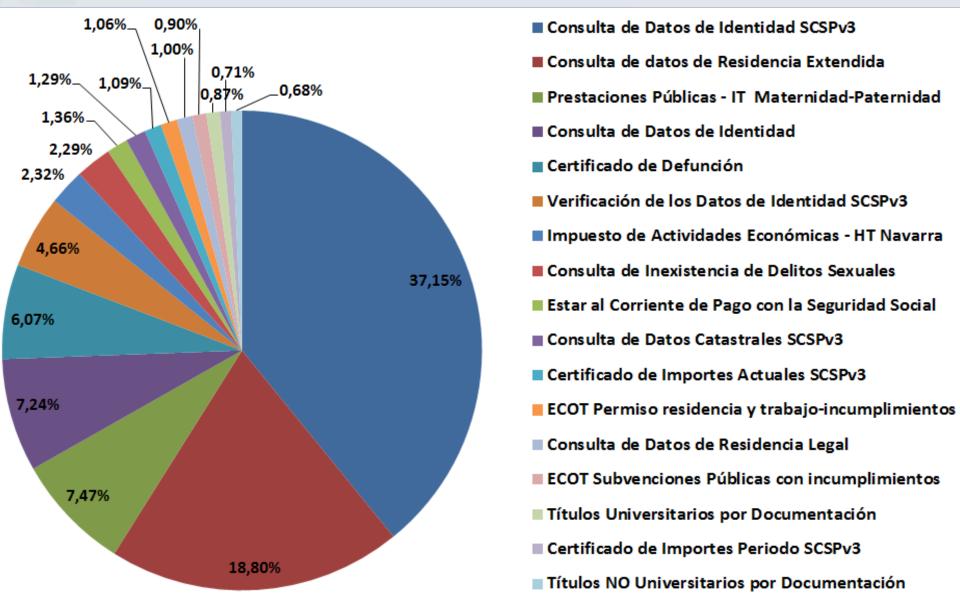






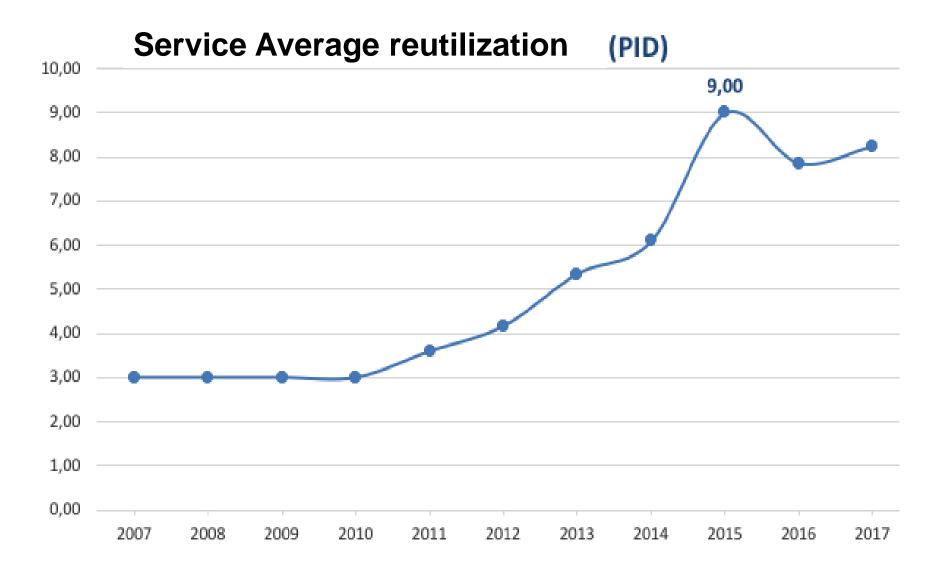
### ¿Which Services are requested the Most?





### **KPI:** Service by Data requestor



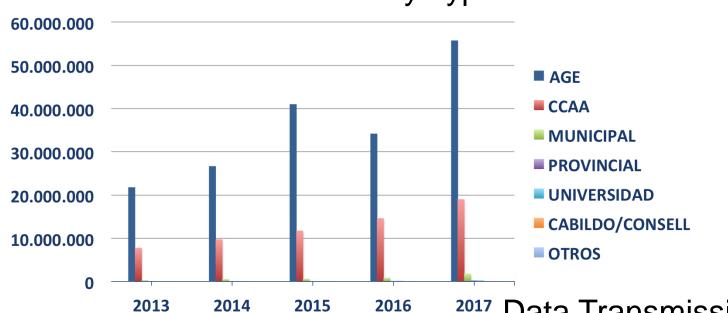




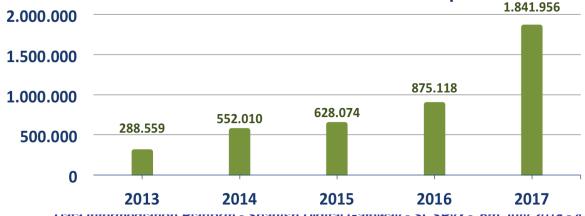
### **KPI: Active Data Requestor evolution**



### Data Transmissions by Type of Administration



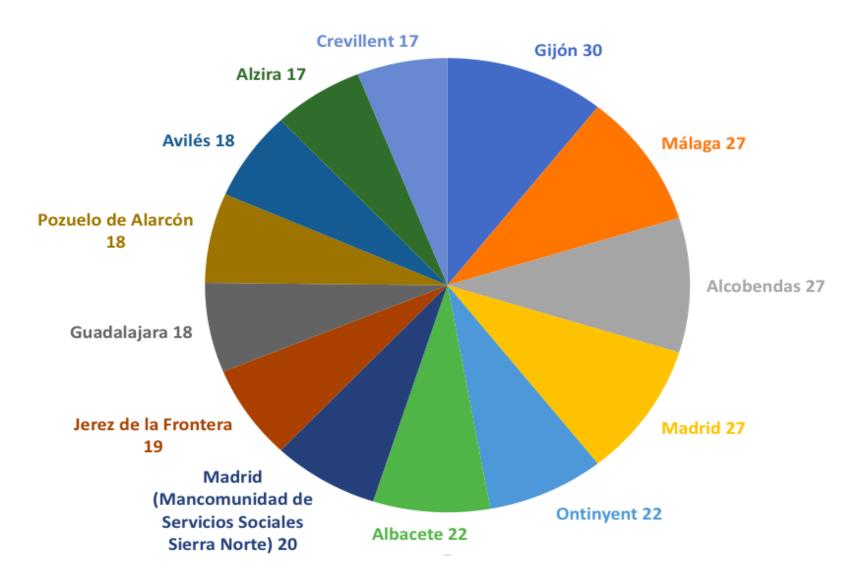
Data Transmissions: Municipalities





### **Active Data Requestor – Number of services**







### **Active Data Requestor evolution**

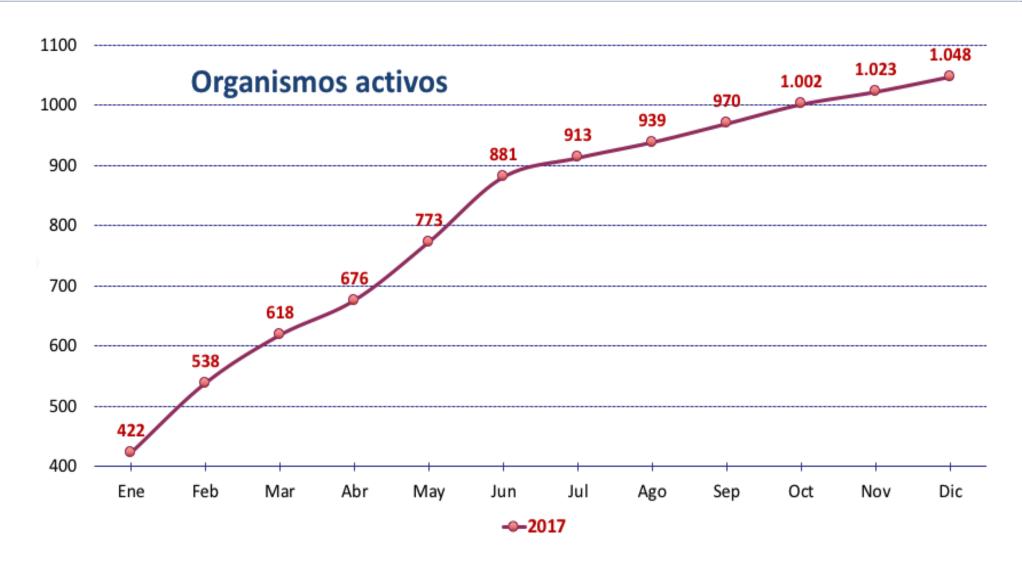






### **Active Data Requestor evolution 2017**



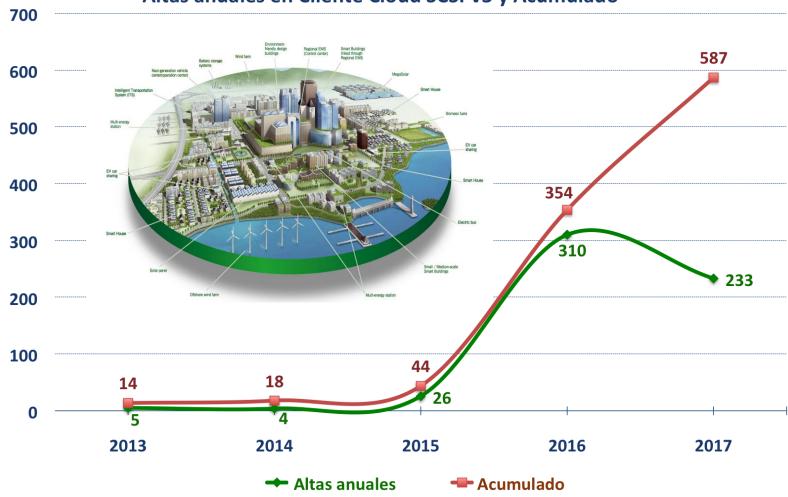




### SCSPv3 users on cloud services









### **Municipalities coverage**



	Nº Total	Nº Clients	
Province	Municipalities	Municipalities	% Average
Cáceres	223	73	32,74%
Badajoz	165	59	35,76%
Toledo	204	28	13,73%
Madrid	179	22	12,29%
Albacete	87	19	21,84%
Valencia/València	266	18	6,77%
Ciudad Real	102	11	10,78%
Murcia	45	11	24,44%
Alicante/Alacant	141	10	7,09%
Santa Cruz de Tenerife	54	10	18,52%
Granada	172	8	4,65%
Palmas, Las	34	8	23,53%
Cuenca	238	6	2,52%
Huesca	202	6	2,97%



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### And ..... ¿How we Grow?



- More Services: Increasing Offer Increases demand
- More Data Providers: It's good to share.. Yes, we all can
- More Data Requestor: More Satisfied Citizens
- More Facilities: SCSPv3 Portfolio is a key factor





### At one click: https://sede.administracion.gob.es/carpeta



Para acceder a la información y tramitación deseada debes navegar por las diferentes opciones que se muestran en el menú superior. Desde esta pantalla inicial tienes acceso a tus servicios favoritos.

To control administrative activity and personal Files

To get access to my personal DATA through PID

To control when, why and to whom my personal data is provided





#### **How to get Access**







Cl@ve permanente



Ha sido redirigido a CI@ve para identificarse en Carpeta Ciudadana

#### Elija el método de identificación

Si no transcurren más de 60 minutos entre autenticaciones y llamadas a Cl@ve, se le autenticará automáticamente de forma transparente.











#### **Features**

#### **Customizable**

#### Customize the features you like, need or prefer









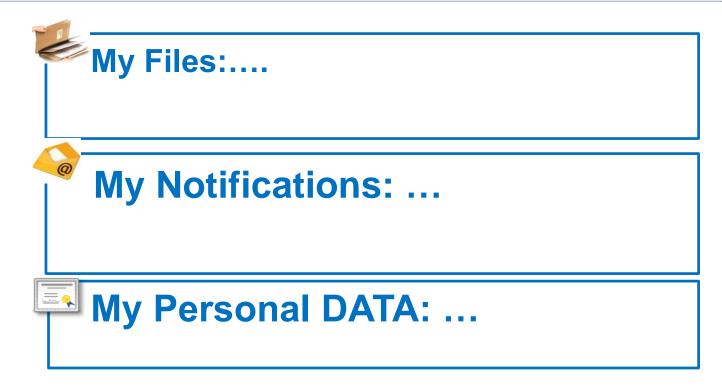






#### **Services:**







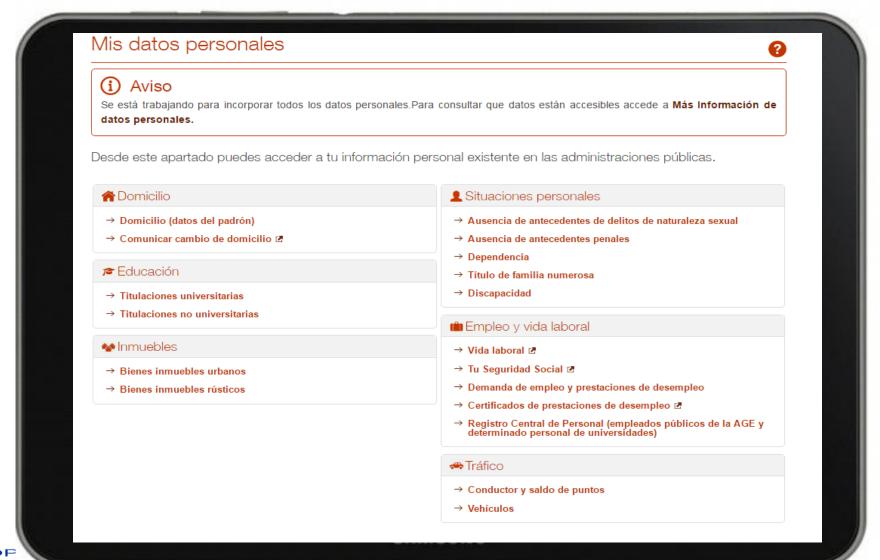
My Registry entries: ...





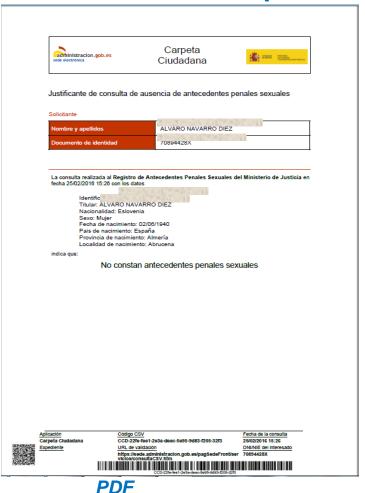


#### My personal DATA: The Window to Intermediation Platform





#### **Personal Data Receipt**







Passbook



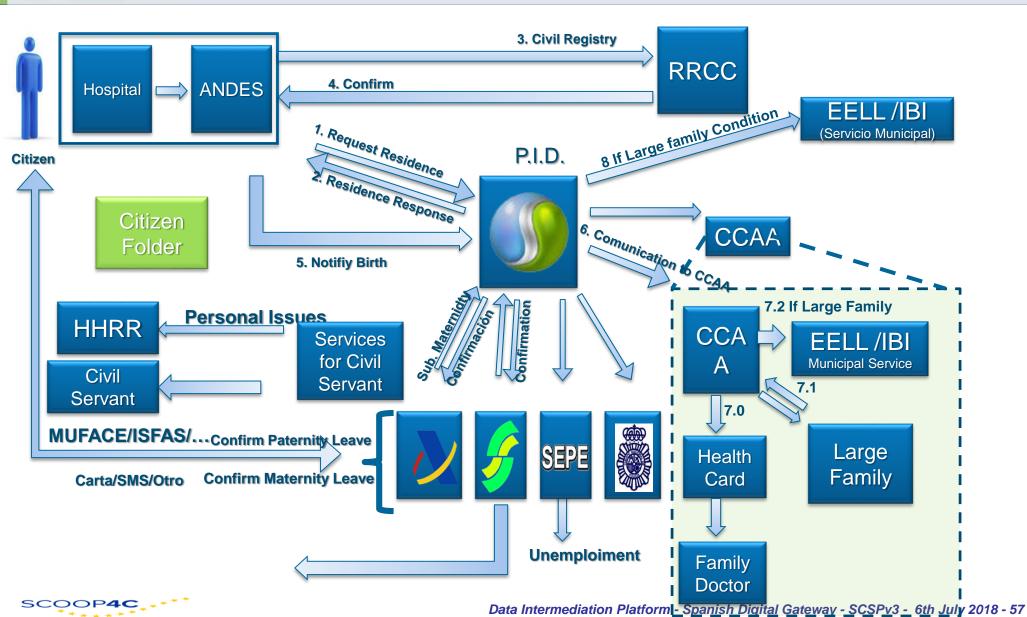


#### My personal data interchanged by Public bodies



#### **Vital Events, Birth Announcement**









# Thank you



We work together

