# INSIEL-FVG Region
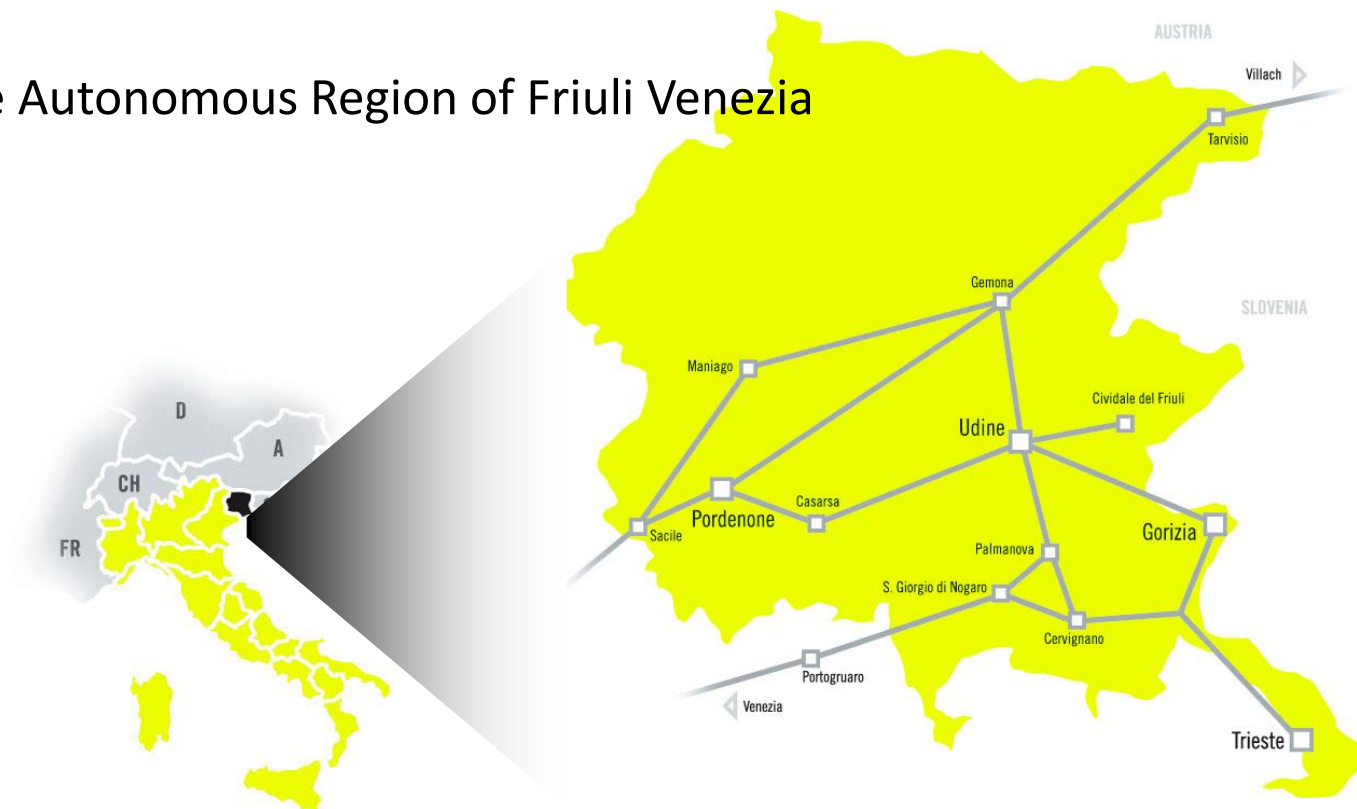
CONFERENCE ON THE ONCE-ONLY PRINCIPLE FOR
CITIZENS AND BUSINESSES
28 th November 2017

insiel

SCOOP4C

REGIONE AUTONOMA
FRIULI VENEZIA GIULIA

# Who is INSIEL

## ICT path started more than 40 years ago in Friuli Venezia Giulia Region

- Founded in 1974
- 100% owned by the Autonomous Region of Friuli Venezia Giulia (FVG)
- Employees ≈ 700

# ICT solutions for…

## Local **Public Administration**



- Regional Administrations
- Municipalities
- Local Authorities
- Regional Agencies

## Regional **Healthcare** stakeholders



- **Central Health Directorate, Social Integration and Social Policies**
- **2 Local Health Authorities integrated with University hospital: ASUITS e ASUIUD**
- **3 Local Health Authorities: AAS2 Bassa Friulana Isontina; AAS3 Altro Friuli Collinare Medio Friuli; AAS5 Friuli Occidentale**
- **2 IRCCS: Children hospital Burlo Garofolo Trieste, Oncological hospital CRO Aviano**
- **EGAS: Agency for the centralized management of the share services**
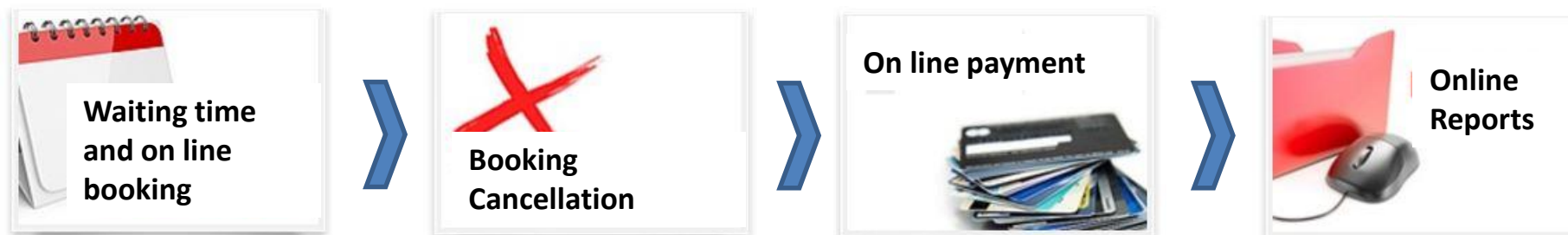- **1.217.000 citizens of the Friuli Venezia Giulia Region**

HOW INSIEL ACTS:
- Health & Social Care Division of Insiel strictly works with the main social and health regional stakeholders;
- The tool: the annual and triennal SISSR (Regional Socio Health Information System) Plan;
- Guides the evolution of the e-health solutions, promotes and supports the improvement of the health services provided to citizens
- Addresses the design and the development oh new e-services in compliance with the Digital Agenda (AGID guideline)

# SMART eHealth FVG

*Cicle – Once-Only Principle (\*)*

**Waiting time and on line booking**

**Booking Cancellation**

**On line payment**

**Online Reports**

## Italian <u>Healthcare</u> structures

*DIRECTIVE 2011/24 / EU OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 9 March 2011 concerning the application of patients' rights to cross-border healthcare, in particular it ratify the right of the citizen to opt for the healthcare provider.*
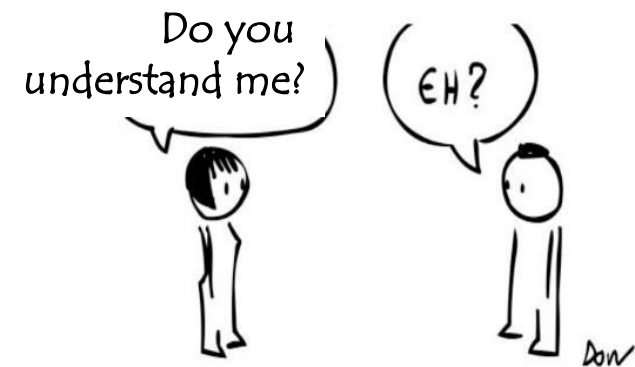
**AAS3**
**Local Healthcare Authority n.3 Alto Friuli – Collinare – Medio Friuli**

**Cancer and Research Institute - CRO Aviano**

**ASUI Udine**
**Integrated Univeristy Healthcare Authorities of Udine**

**ASUI Trieste**
**Integrated Univeristy Healthcare Authorities of Trieste**

**AAS5**
**Local Healthcare Authority n. 5 Friuli Occidentale**

**Children Hospital and Research Institute «Burlo Garofalo»**

**AAS2**
**Local Healthcare Authority n. 2 Bassa Friulana-Isontina**
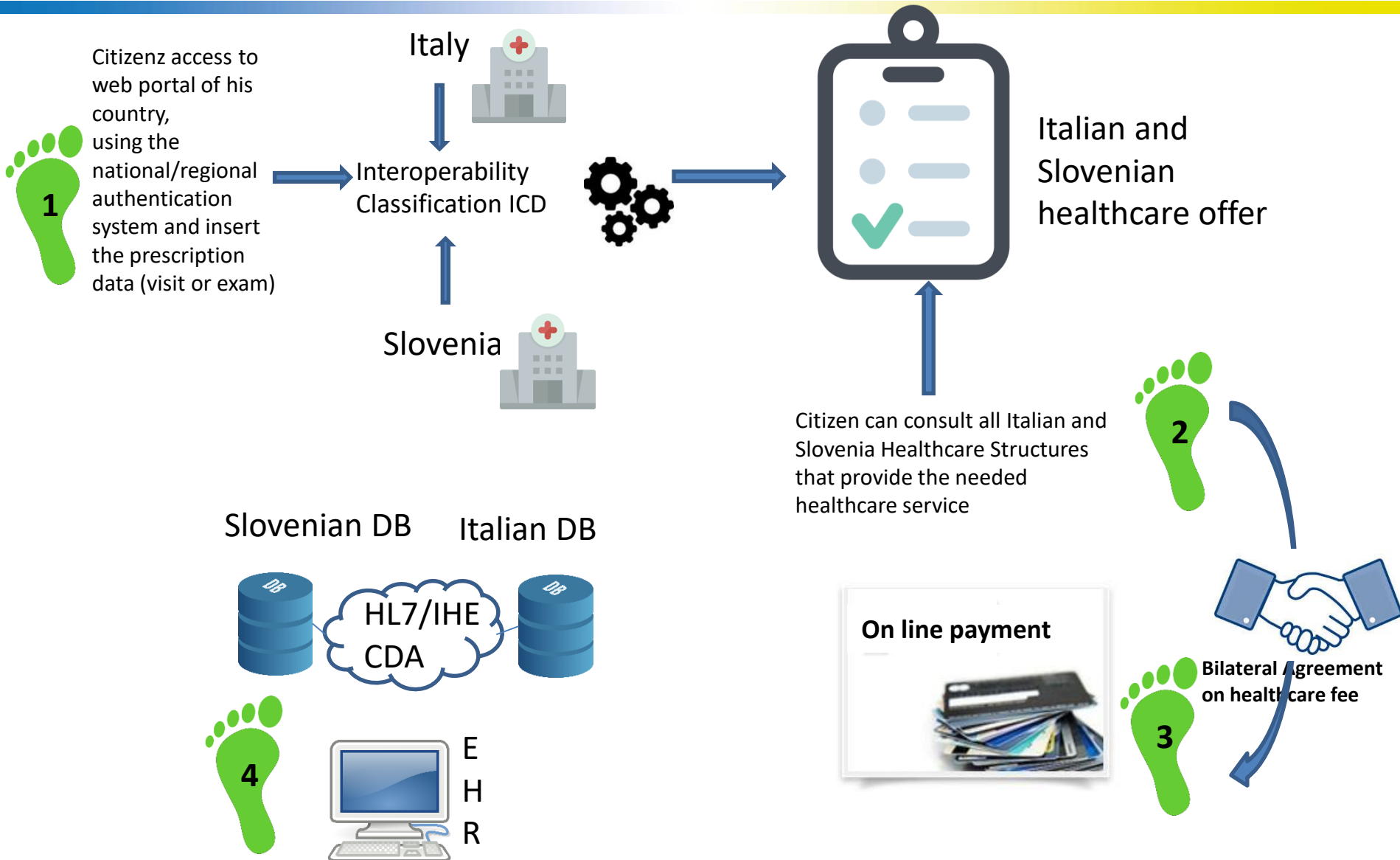
## Slovenia



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# Cross-border OOP – needs

- eHealth Interoperability – **We chat**
  - Infrastructure of Software Application Cooperation
  - Privacy and Security
  - Communication standards
  - Traceability
  - Service Level Agreement

- Semantic Interoperability – **Understanding**
  - Ontology
  - Classification

# Future OOP in the health sector: cross-border case Italy-Slovenia

**Italy**

**Slovenia**

Citizenz access to web portal of his country, using the national/regional authentication system and insert the prescription data (visit or exam)

**1**

Interoperability Classification ICD

Italian and Slovenian healthcare offer

Citizen can consult all Italian and Slovenia Healthcare Structures that provide the needed healthcare service

**2**

Slovenian DB  Italian DB

HL7/IHE CDA

**4**

E
H
R

**On line payment**

**Bilateral Agreement on healthcare fee**

**3**

## Data exchanged:

- Healthcare providers list

- Heathcare services list

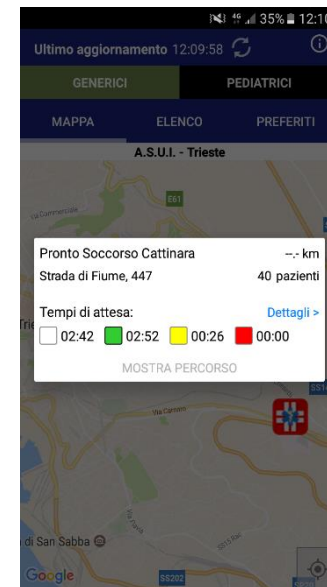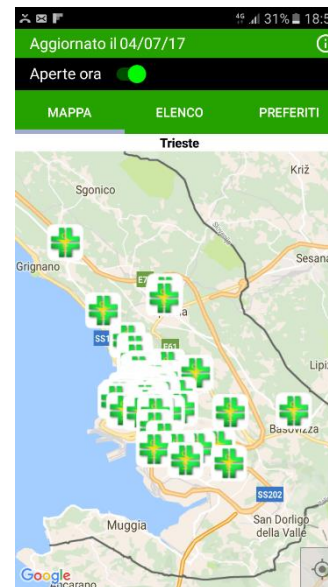- Healthcare services agenda (waiting time)

- Healthcare reports

## Enablers:

- Policy commitment

- Bilateral agreement

**APP EMERGENCY FVG**

# Data exchanged for cross-border use case:

- Pharmacies list
- Timetables
- First aid list
- First aid waiting time
- Continuity Care points

# Thank you for your attention

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