Once Only Conference

TOOP: Once-Only for Businesses
Prof. Robert Krimmer / 28 November 2017 / Berlin

"The industrial revolution of our time is digital. … As companies aim to scale up across the Single Market, **public e-services** should also meet today's needs: **be digital, open and cross-border by design**. The EU is the right scale for the digital times"

Andrus Ansip, *Commission Vice-President for the Digital Single Market*

Definition of OOP

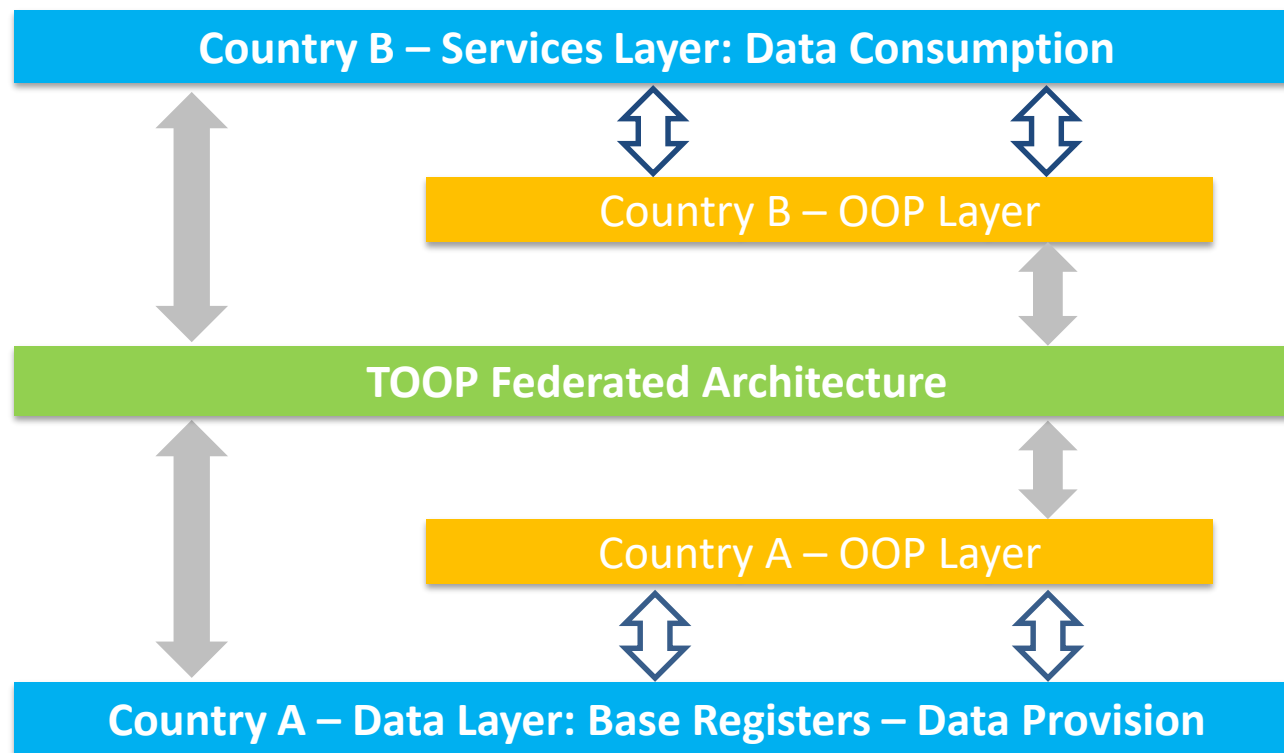**Collecting** & **storing** data only once

Streamlining processes by:

- Enabling automated data sharing

- Replacing redundant data collection with information requests from original source

- Improving data reliability

TOOP Project Goals

- Time savings for PAs and businesses;
- Lowering administrative burdens and costs;
- Improved service quality and public sector efficiency;
- Compliance with data protection legislation;
- Security, interoperability, data quality, user-friendliness.
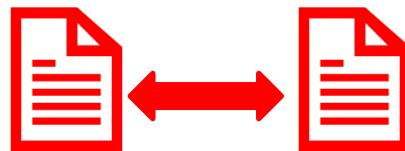- Long-term goal: better functioning DSM.

The Cross-Border OOP Case

Country B – Services Layer: Data Consumption

Country B – OOP Layer

TOOP Federated Architecture

Country A – OOP Layer

Country A – Data Layer: Base Registers – Data Provision

TOOP Pilot Scenarios

- Cross-border procurement;
- Cross-border business;
- Cross border service-provision.

Updating connected company data: Update on demand and update on subscription.

Online Ship and Crew Certificates: Authorised parties can request the certificates through TOOP.

Barriers for Cross-border OOP

Legal

- Lawfullness and compliance;
- Legal value and validity of data;
- Data protection and confidentiality.

Technical

- Legacy systems;
- Technical and semantic interoperability.

Organisational

- Organisational inertia;
- Low political priority for OOP;
- Service pricing policies;
- Interest groups.
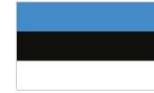
Benefits of OOP in the EU

Use-centric public services

Cost-savings for businesses and public administrations
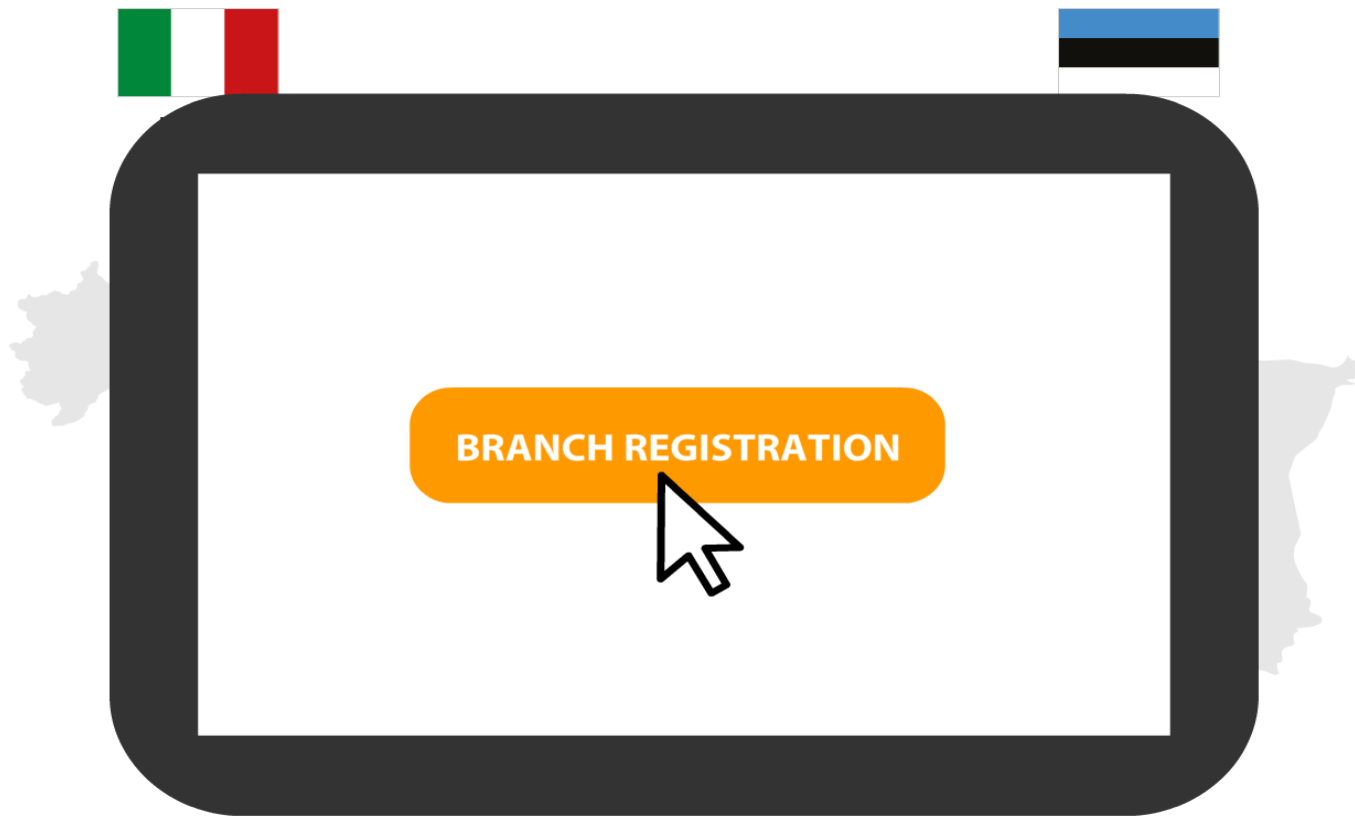
Time-savings for businesses and public administrations

ITALY

ESTONIA

LEON, EUROPEAN ECONOMIC OPERATOR, DECIDES TO ESTABLISH A BRANCH IN ANOTHER COUNTRY

BRANCH REGISTRATION

Leon visits the foreign e-government portal and starts the online procedure.

ITALY

ESTONIA

e-GOV

e-GOV

The foreign branch registration service sends a request to the domestic competent authority via the TOOP infrastructure to confirm the existence of the company and Leon's mandate to carry out the action required.

ITALY

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The domestic competent authority sends back the requested information via the TOOP infrastructure.
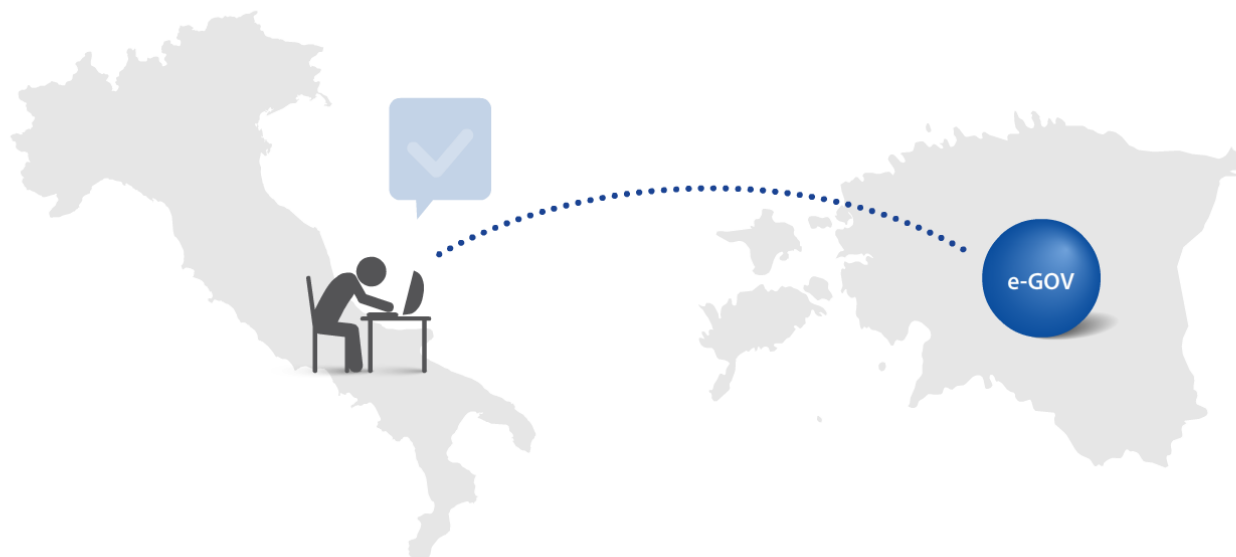
ITALY

ESTONIA

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The foreign branch registration service receives all necessary information and completes the process to register the company branch.

ITALY

ESTONIA

e-GOV

Leon gets informed that the branch of his company has been registered and can start operations.

Thank you for your attention!

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