THE ONCE-ONLY PRINCIPLE

One of the major impediments to a well-functioning market is the grinding daily friction of procedures and paperwork imposed by the public sector. Compliance costs are often caused by simple tasks, such as the need to prove one's identity or the submission of a certificate several times – even though this data often already exists in public administration bodies, either in the same or in another country.

The once-only principle (OOP) focuses on reducing administrative burden for individuals and businesses by re-organising public sector internal processes, instead of making citizens and business users adjust to existing procedures. It means that users provide diverse data only once in contact with public administrations, while public administration bodies take actions to internally share and reuse these data – even across borders – always in respect of data protection regulations and other constraints. Currently, there are two EU projects related to the OOP – SCOOP4C and TOOP.

JOIN THE DISCUSSION ON SCOOP4C

By joining the SCOOP4C community you gain access to useful background information. Among other things you will receive access to:

- Regular workshops and events on once-only
- Once-only knowledge base and glossary
- Option to suggest once-only best-practice cases
- Project documentation and updates
- Online community platform

🔗 www.scoop4c.eu
f facebook.com/SCOOP4C
🐦 twitter.com/SCOOP4C
in bit.ly/2lKVV1Z

JOIN THE DISCUSSION ON TOOP

The TOOP consortium has the ambition to demonstrate the project's contributions in a real-world setting. For any questions, comments, and ideas related to TOOP project, please feel free to get in touch with us:
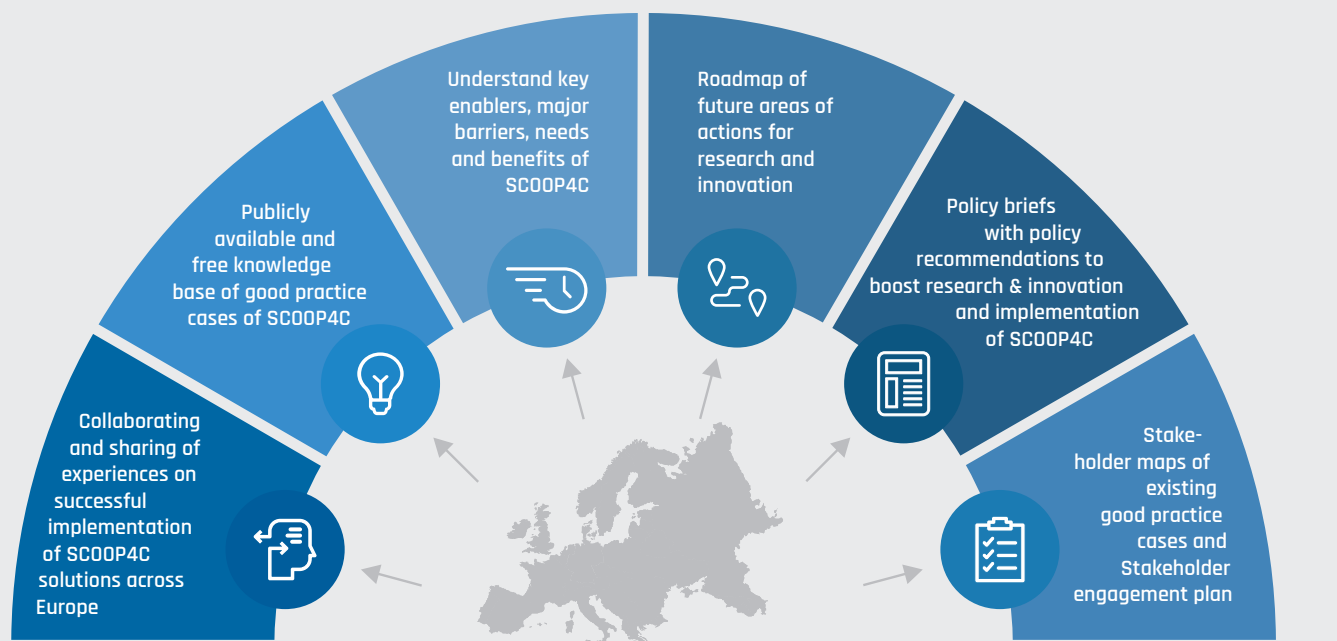
- Learn more about the OOP for businesses
- Get more information on our pilot areas
- Work with us on our deliverables

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in bit.ly/2i1k6MF

Stakeholder Community Once-Only Principle for Citizens

The overall aim of SCOOP4C is to investigate, discuss, and disseminate how co-creation and co-production in public service provisioning for citizens can be achieved by implementing the once-only principle.

- Understand key enablers, major barriers, needs and benefits of SCOOP4C
- Roadmap of future areas of actions for research and innovation
- Publicly available and free knowledge base of good practice cases of SCOOP4C
- Policy briefs with policy recommendations to boost research & innovation and implementation of SCOOP4C
- Collaborating and sharing of experiences on successful implementation of SCOOP4C solutions across Europe
- Stake-holder maps of existing good practice cases and Stakeholder engagement plan

SCOOP4C was launched by the European Commission in November 2016. Five organizations from four different EU member states explore, how the once-only principle for citizens can be implemented at a European level. Six objectives to contribute to the wide implementation and diffusion of once-only drive the project:

1. to build up and sustain a stakeholder community (the SCOOP4C community) that will discuss and share experiences of once-only principle implementations for citizens (OOP4C), and that will bring forward issues of concern as well as key enablers for OOP4C implementations.

2. to identify, collect and share existing good practices of once-only implementations for citizens across Europe and to establish a body of knowledge about the cases,

including getting an understanding of currently existing concepts, approaches and solutions.

3. to discuss challenges, needs and benefits of widely implementing and diffusing the once-only principle in co-creation and co-production contexts involving citizens and governments as data producers and data consumers.

4. to develop a tangible roadmap of future areas of actions to implement, diffuse and sustain concepts and implementations of once-only solutions for citizens.

5. to draw conclusions from comparing existing best practices with needs and challenges, including policy recommendations towards a necessary paradigm change in the public sector and of the citizens, to build up trust on data shared among governments,

while no longer bothering citizens to repeatedly provide the same data in public service provisioning.

6. to identify relevant stakeholders and to develop a strategic stakeholder engagement plan to ensure sustainable implementations of the once-only principle with a large engagement of stakeholders in various co-creative and co-productive public service provisioning contexts.
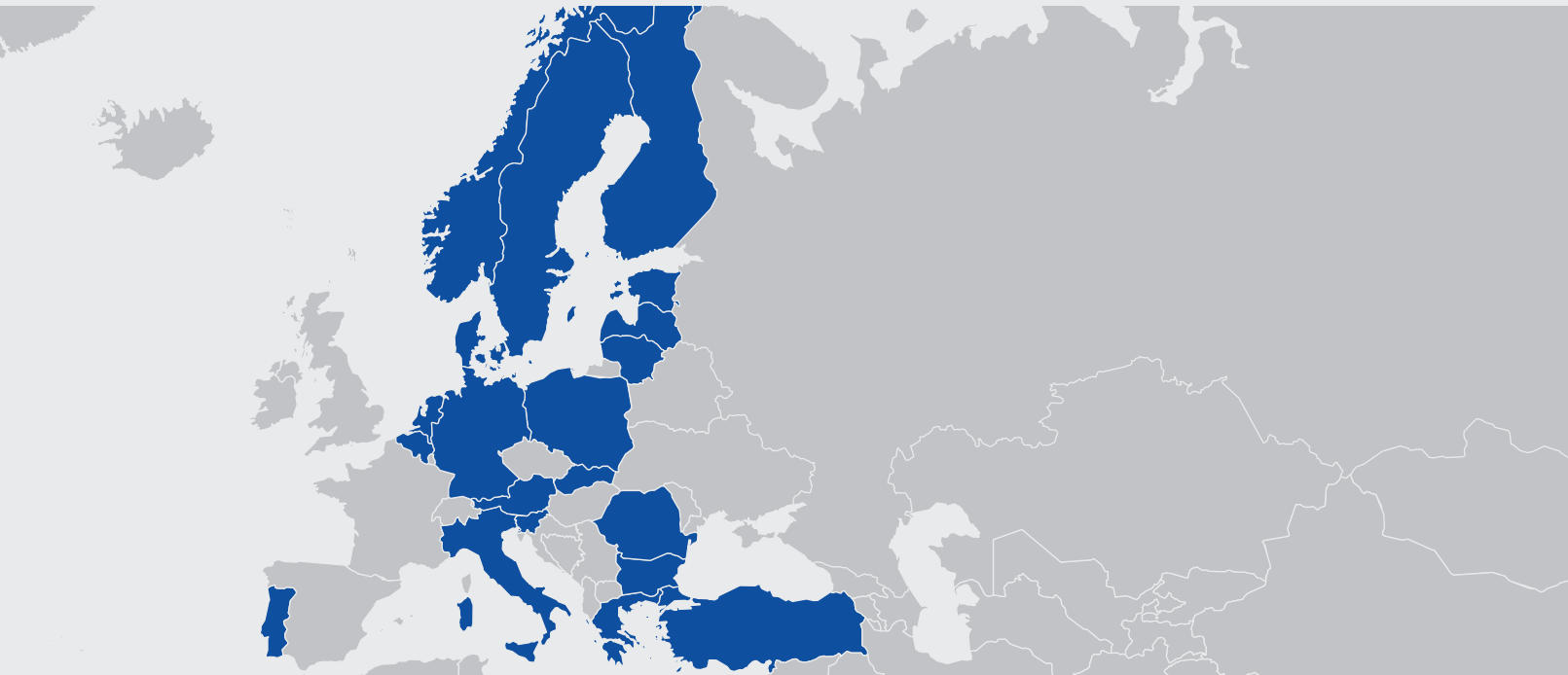
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The Once-Only Principle Project

TOOP aims to explore and demonstrate the implementation of the once-only principle across borders through multiple sustainable pilots, focusing on data from businesses.

The main objective of TOOP is to explore the once-only principle across borders and enable better exchange of business related data or documents with and between public administrations. TOOP wants to reduce administrative burden for both businesses and public administration bodies.

TOOP was launched by the European Commission in January 2017 as an initiative of about 51 organisations from 21 EU Member States and Associated Countries. The project's approach is to develop a generic federated architecture on a cross-border, collaborative, and pan-European scale that is demonstrated in multiple sustainable pilots.

The pilots will be implemented in the following areas:

1. Cross-border e-Services for Business Mobility – aims to facilitate the cross-border provision of e-services by enabling an automatic retrieval of company-related data from other countries.

2. Updating Connected Company Data – intends to develop an automatic event notification service from business registers towards public administrations to guarantee market transparency and creditor protection.

3. Online Ship and Crew Certificates – aims to replace the current paper-based procedure of providing ship and crew certificates upon a ship's entrance to a port by a fully online service.
All solutions will connect different data providers and consumers to the TOOP federated IT architecture

while respecting the existing systems in Member States and Associated Countries. Besides, the architecture will be in line with EU key frameworks and take into account all efforts that have already been made in the development of generic building blocks for European cross-border public services.

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providing data once-only.eu