



SCOOP4C - Stakeholder community for once-only principle: Reducing administrative burden for citizens

The vision of a European single market is still hampered by the grinding daily bureaucratic procedures and paperwork imposed by public administrations. Citizens often have to spend a lot of time dealing with simple administrative tasks, such as changing their personal data after moving or proving their identity multiple times - even if this data is already stored in the public sector.

The once-only principle aims at eliminating this administrative burden. It is defined in the EU eGovernment Action Plan 2016-2020 as to "ensure that citizens and businesses supply the same information only once [...]". Public administration offices take action if permitted to internally re-use this data, in due respect of data protection rules, so that no additional burden falls on citizens

and businesses." Thus, it is a viable way to save costs and reduce administrative burden.

The European Commission's idea on once-only is that this principle allows public administrations to provide administrative services to citizens in a pro-active manner, fulfilling legal obligations faster, and providing citizen services simpler and easier, reducing administrative burden of citizens and businesses. "Applied on a wide scale it can lead to smart, inclusive and effective 'Once Only Principle' at European level". Governments committing to the once-only principle commit to reduce administrative burdens in situations, where citizens and businesses are required to provide the same information redundantly to public administrations.

Project Brief

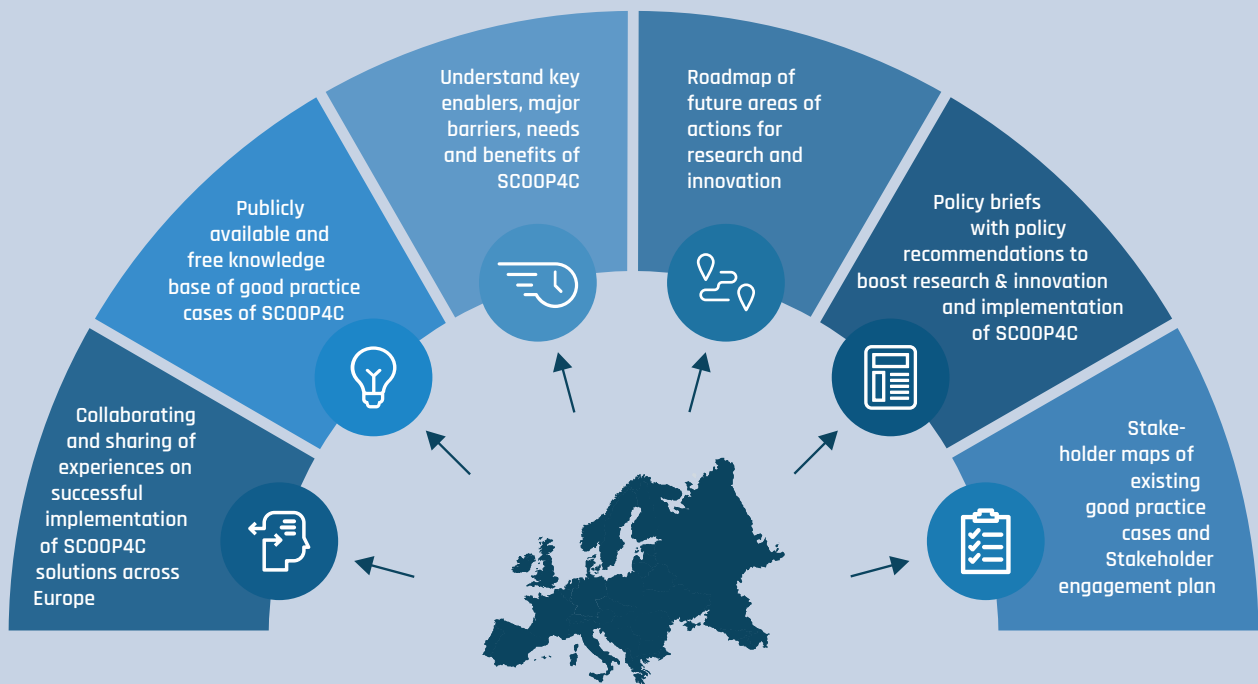
JOIN THE DISCUSSION

By joining the Stakeholder Community Once-Only Principle for Citizens (SCOOP4C) you gain access to useful background information. Among other things you will receive access to:

- ✓ Regular workshops and events on once-only
- ✓ Once-only knowledge base and glossary
- ✓ Option to suggest once-only best-practice cases
- ✓ Project documentation and updates
- ✓ Online community platform

 [www.fb.me/SCOOP4C](https://www.facebook.com/SCOOP4C)
 www.twitter.com/SCOOP4C
 www.bit.ly/2IKVV1Z

For more information go to
www.scoop4c.eu



The overall aim of SC00P4C is to investigate, discuss, and disseminate how co-creation and co-production in public service provisioning for citizens can be achieved by implementing the once-only principle. Six objectives to contribute to the wide implementation and diffusion of the once-only principle drive the project:

1. to build up and sustain a stakeholder community (the SC00P4C community) that will discuss and share experiences of once-only principle implementations for citizens (OOP4C), and that will bring forward issues of concern as well as key enablers for OOP4C implementations.
2. to identify, collect and share existing good practices of once-only implementations for citizens across Europe and to establish a body of

knowledge about the cases, including getting an understanding of currently existing concepts, approaches and solutions.

3. to develop a tangible roadmap of future areas of actions to implement, diffuse and sustain concepts and implementations of once-only solutions for citizens.
4. to discuss challenges, needs and benefits of widely implementing and diffusing the once-only principle in co-creation and co-production contexts involving citizens and governments as data producers and data consumers.
5. to draw conclusions from comparing existing best practices with needs and challenges, including policy recommendations towards a necessary paradigm change in the public sector and of the citizens, to build up trust on

data shared among governments, while no longer bothering citizens to repeatedly provide the same data in public service provisioning.

6. to identify relevant stakeholders and to develop a strategic stakeholder engagement plan to ensure sustainable implementations of the once-only principle with a large engagement of stakeholders in various co-creative and co-productive public service provisioning contexts.

CONTACT US

Maria A. Wimmer
Project coordinator
Phone: +49 261 287 2646

E-Mail: wimmer@uni-koblenz.de
scoop4c@uni-koblenz.de

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