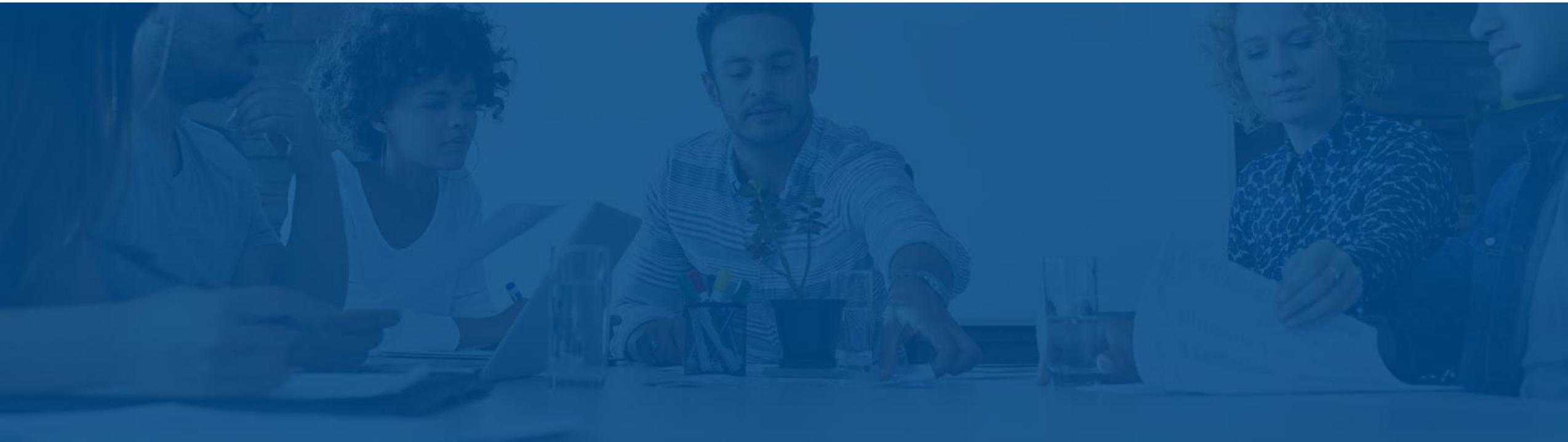




Once-only Austrian child benefit process

Stakeholder Workshop on Good Practice Cases

Vanessa Kroyer
Brussels, 14.03.2017



Facts & Figures

- 80.000 birth cases per year
- Personal data from 160.000 persons are requested/processed
- Parents have to provide evidence of many different facts
- Up to 6 different (public) authorities are involved
- 80% of children receive family allowance

Facts & Figures

Engaged authorities

- Civil Registry Office
 - Issues the birth certificate
 - Issues the certificate of citizenship
- Court, Youth Welfare Office or Civil Registry Office
 - Acknowledgement of paternity (fatherhood)
- Administrative District Authority
 - Change of family name
 - Notation of the child in the parents' passport
- Residence Registry Office
 - Registration of the residence of the baby
- Social Security Insurance
 - Registration of the evidence of a new person
 - Application for/approval of childcare allowance
- Local Tax Authority
 - Application for/approval of family allowance

Slide 3



Facts & Figures

Initially requested data/evidences

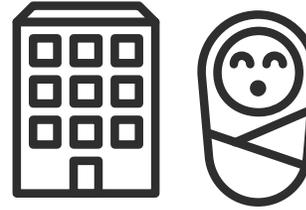
- Identification of parents (passport, identification card,...)
- Birth certification of parents
- Certificate of marriage (if parents are married)
 - Certificate of divorce
 - Certificate of registered partnership
- Evidence of residence of parents
- Evidence of academic degrees of parents
- Evidence of acknowledgement of fatherhood
- Notification of Change of family name
 - If child is acknowledged and shall get the father's family name

Project „One-Stop-Shop Birth“

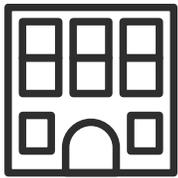
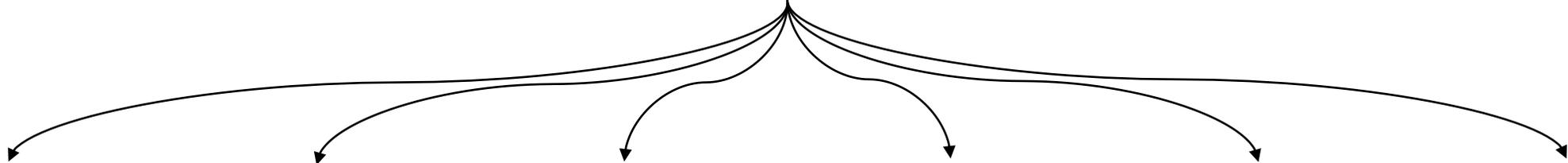
- Nine public services are integrated
- Parents have to visit only the civil registry office
- No evidences except their personal identification
- In some cases:
 - Subsidiaries in hospitals
 - Whole procedure in the hospital



Best-Practice Case: Birth in Austria



Hospital



Civil Registry
Office



Local Tax
Authority



Court, Solicitor,
Youth Welfare
Office or Civil
Registry Office



Administrative
District Authority

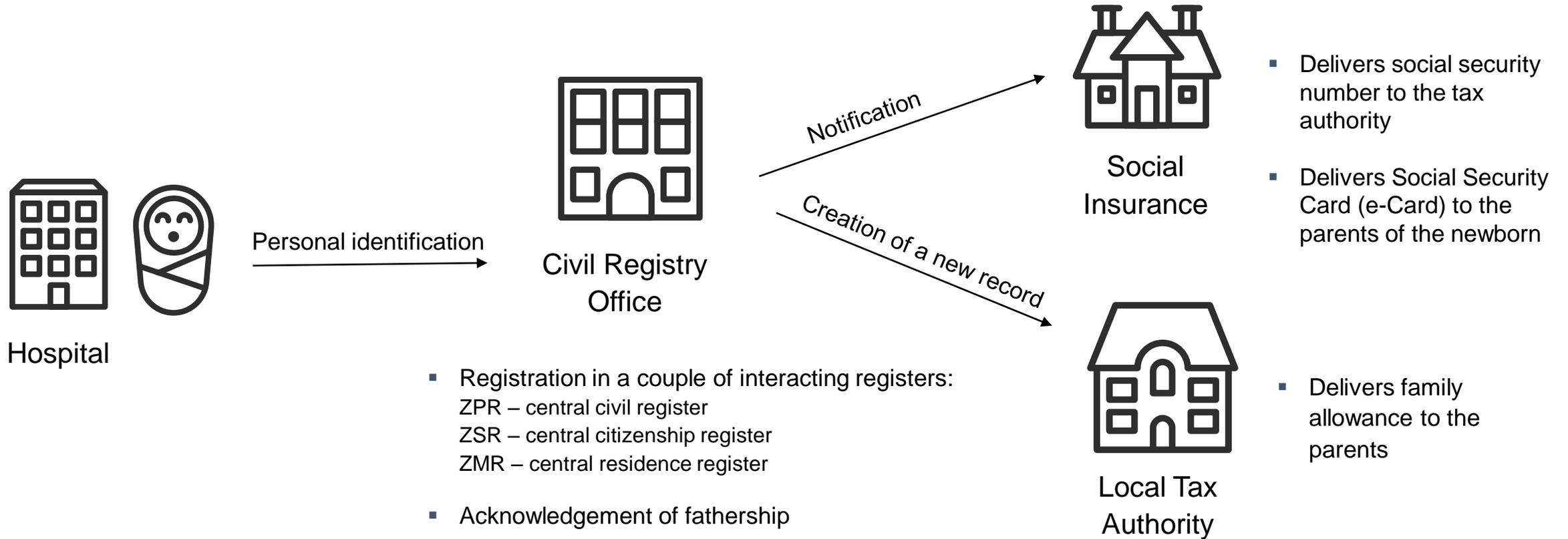


Residence
Registry Office



Social
Insurance

Current One-Stop-Shop-Process



Once-only principle implementation

Benefits for citizens

- Reducing administrative burden
- Simplified, less cumbersome and more convenient procedures
 - Social Insurance and Tax Authority deliver their services automatically (non-stop-service)
- Higher satisfaction

Thank you!

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